



Stephen R. Hall
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June 25, 2014

Via ERF and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DG 06-107 Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Monthly Call Answering Report – May 2014**

Dear Ms. Howland:

In connection with Order No. 24,777 issued in the above docket, enclosed for filing please find Liberty Utilities' Monthly Call Answering Report. The attached report contains updated information for the months of September 2013 through April 2014. As described in the enclosed summary entitled "Measurement of EnergyNorth's Call Answering Service Level" the data has been revised to correct for two errors that were discovered in the previously reported data. The net result of the corrections is a slight increase to EnergyNorth's call answering service level.

Please note this report has been filed via the Commission's Electronic Report Filing System.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall". The signature is written in a cursive, flowing style.

Stephen R. Hall

Enclosure

cc: Service List
OCA Litigation
Lynn Hanson

5020